

## **Family Support Professional (FSP)**

The FSP is responsible for supervising visits and providing a safe and secure environment (physically and emotionally) for supervised visits between children and their parents/relatives or significant other at a P & P Home Services, LLC office site or another agreed-upon site.

### **Responsibilities:**

The FSP will supervise visits between children and their parents, relatives or significant others. This includes monitoring and, if necessary, intervening with the parent or child who demonstrates inappropriate physical or verbal behaviors. The FSP will be capable of deescalating situations with visitors who are or become disgruntled or aggressive and report any and all safety concerns. The FSP will maintain contact with the assigned social worker and work with any other collaborating agencies as a team member. The FSP will maintain positive interactions with clients, attend required trainings, staff meetings and when applicable, court hearings. The FSP shall carefully document each visitation using the required forms and communicate effectively with agency staff and outside agencies as needed. The FSP will drive or ride-along to transport children to and from visitations, when applicable. The FSP must be prompt in keeping appointments and adhering to agreed upon schedules. The FSP will abide by the strict rules of confidentiality and follow all policies and procedures set forth by P & P Home Services, LLC. The FSP must be capable of treating all clients with respect and dignity.